

Borçelik External Stakeholder Management Policy

■ Brief

This policy defines our commitment to rules and requirements that we must follow in all our activities related to external stakeholder engagement.

External Stakeholder Management Policy

The Borçelik External Stakeholder Engagement Policy sets guidelines that should be followed in order to establish and maintain good relationships with local stakeholders, including residents, non-governmental organizations, local authorities, customers, suppliers, academic bodies and other institutions. Borçelik is obliged to notify the relevant parties at the individual and corporate level within the scope of its transparency commitment.

This policy does not apply to the relations established with Borçelik employees, contractors, subcontractors or labor unions; such relationships are exclusively regulated within the scope of the Borçelik Employee Relations Policy.

We address external stakeholder engagement in line with four objectives:

- To gain the trust and respect of our external stakeholders;
- To demonstrate an active and visible leadership understanding with regard to stakeholder engagement;
- To protect our brand and reputation while continuing our activities;
- To understand the concerns and expectations of our external stakeholders with regard to our activities.

Legal Obligations

Applying this policy to all our operations, we comply with all applicable laws and regulations regarding stakeholder engagement and social reconciliation, and we integrate these laws and regulations into the Stakeholder Engagement Plan.

External Stakeholder Management Policy

Stakeholder Definition, Analysis and Engagement

- We work towards understanding all company stakeholders and their concerns including stakeholders who are potentially disadvantaged due to their age, race, ethnicity, gender, physical characteristics, social status or other determining factors.
- We regularly perform stakeholder and issue prioritization analysis and ensure that relevant information is integrated into the company's decision-making processes.
- We prepare a Stakeholder Engagement Plan.
- We develop cultural programs and events that involve stakeholder engagement.

Disclosure of Information

- We publish our corporate information in a format and language accessible to stakeholders.
- We publish our corporate social responsibility activities, in which our stakeholders also participate, on our website (<https://www.borcelik.com>), through our social media accounts and in the media.

Feedback Mechanism

- We establish an easily accessible feedback mechanism that allows complaints about company activities to be managed in a systematic way and we inform our stakeholders about this mechanism and how it works.
- We ensure that feedback can be given at <https://www.borcelik.com/En/feedback>

Kerem ÇAKIR
General Manager