



Borçelik Quality Policy

■ Brief

This policy defines our principles for the continuous improvement and development of our Quality Management Systems.

To achieve our goal “to become the number one down-stream steel solutions provider for key segments in our territories through customer proximity, efficiency and innovation”, and to build a supportive culture requiring a responsible, visible leadership. In order to achieve this, we commit:

- To continuously improve our Quality Management Systems, and implement all applicable conditions, including the requirements of all applicable laws and regulations, the customers’ specific requests and the technical requirements;
- To develop all kinds of resources fit and appropriate for the requirements of corporate learning;
- To build review and sharing environments through which our Quality Targets can be adopted and understood by our organization as a whole;
- To continuously improve the risks and opportunities in our processing by using the newest and most advanced problem-resolution techniques and methodologies;
- To further increase our efficiency and competitive power by developing and building cooperation, motivation and efficient communication with relevant parties and stakeholders;
- To make innovation and digital transformation an indispensable part of our corporate culture, developing new products, services and business models and thereby adding value to both our company and our customers, as well as increasing our business efficiency;
- To make our company “preferred at all times” by our customers and employees by placing particular importance on our social responsibilities and making the Borusan Group business and ethical principles very well-known across the whole organization.

Kerem ÇAKIR
General Manager